

# Gabriele Grossi

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## Personal Statement

I am a highly motivated creative professional, with great experience in various positions gained within several years in successful businesses. I am a strong team player, keen learner and quite focused with whatever I take up. I have a great attention to details and I possess considerable problem-solving skills. I am also able to work under pressure.

## Professional Experience & Responsibilities

### **Oceania Cruises, Miami, USA (4 contracts)**

**September 2016 – December 2018**

Working on board Insignia and Nautica cruise ships as Speciality Waiter, taking care of guests in Terrace Cafè and Toscana Speciality Restaurant (Italian cuisine). Being responsible of a section of 16 guests, giving them an introduction speech, explaining the special dishes of the day and delivering an unforgettable Italian dining experience

### **Disney Cruise Line, Orlando, USA (1 contract)**

**August 2015 – January 2016**

Working as Assistant Server on Disney Fantasy cruise ship, in the dining room rotation. Being responsible for a section of 16 guests per seating. Duties included introduction of the menu and drinks, giving a welcome speech to the guests and deliver an unforgettable experience for each of them.

### **Rocco Forte Brown's Hotel, London**

**July 2014 – March 2015**

Working full time as Chef de Rang in the award winning English Tea Room of Rocco Forte Collection Hotels. Main duties include welcoming guests, explaining the menu in details, serving a range of more than 18 different teas, paying attention to any guest's request and make sure the feel like in a comfortable and friendly environment.

### **Frankie's Restaurant / Marco Pierre White, London**

**October 2011 – March 2014**

Working full time in two of the most important restaurants of the Chelsea Football Club, on behalf of Compass Group. I was working as waiter in the Frankie's Sports Bar and Grill and as commis waiter in the one of the most notorious restaurant of Chelsea: Marco Pierre White Grill restaurant.

### **Game Stop, Rome, Italy**

**March 2009– September 2011**

I was working as salesman in the most notorious video-games retailer chain in Italy. Being responsible of the stock and relative game orders and pre-orders, organizing shelves and showing the latest games to the customers. Selling consoles, gadgets, magazines, game guides, used and brand new video-games.

## Academic Highlights & Interests

- Completed High school equivalent degree of Accountant and Expert in software programming
- **Hobbies:** Play and program video-games, going to exhibitions such as the Euro gamer Expo, MCM Comic Expo, Gamescom. I like also swimming and going to the cinema
- **IT Knowledge:** Ms Office Package, Unity, UDK, Unreal Engine 4, Autodesk Maya, Adobe Dreamweaver, Joomla!, Word Press, Microsoft Money
- **Valid SCTW Safety Certificates including Crisis Management**
- **Valid C1/D1 American Crewmember VISA**
- **Marshall Islands and Bahamas Seaman's Booklet**